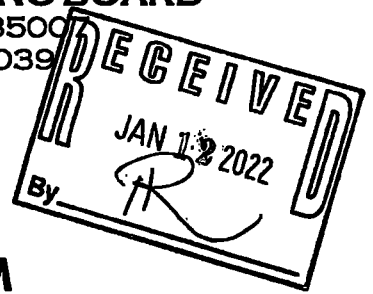


ARIZONA STATE VETERINARY MEDICAL EXAMINING BOARD

1740 W. ADAMS ST., SUITE 4600, PHOENIX, ARIZONA 85007

PHONE (602) 364-1PET (1738) FAX (602) 364-1039

VETBOARD.AZ.GOV



COMPLAINT INVESTIGATION FORM

If there is an issue with more than one veterinarian please file a separate Complaint Investigation Form for each veterinarian

PLEASE PRINT OR TYPE

FOR OFFICE USE ONLY

Date Received: Jan 12, 2022 Case Number: 22-79

A. THIS COMPLAINT IS FILED AGAINST THE FOLLOWING:

Name of Veterinarian/CVT: Dr. Wales

Premise Name: Pima Pet Clinic

Premise Address: 4832 E. Speedway Blvd.

City: Tucson State: AZ Zip Code: 85712

Telephone: (520) 327-5624

B. INFORMATION REGARDING THE INDIVIDUAL FILING COMPLAINT*:

Name: Jennifer Barnacastle

[REDACTED]

[REDACTED] Zip Code: [REDACTED]

Home Telephone: [REDACTED] Cell Telephone: [REDACTED]

*STATE LAW REQUIRES WE HAVE TO DISCLOSE YOUR NAME UNLESS WE CAN SHOW THAT DISCLOSURE WILL RESULT IN SUBSTANTIAL HARM TO YOU, SOMEONE ELSE OR THE PUBLIC PER A.R.S. § 41-1010. IF YOU HAVE REASON TO BELIEVE THAT SUBSTANTIAL HARM WILL RESULT IN DISCLOSURE OF YOUR NAME PLEASE PROVIDE COPIES OF RESTRAINING ORDERS OR OTHER DOCUMENTATION.

C. PATIENT INFORMATION (1):

Name: Leonard
Breed/Species: Orange Tabby Cat
Age: 7 (approx) Sex: M Color: orange

PATIENT INFORMATION (2):

Name: _____
Breed/Species: _____
Age: _____ Sex: _____ Color: _____

D. VETERINARIANS WHO HAVE PROVIDED CARE TO THIS PET FOR THIS ISSUE:

Please provide the name, address and phone number for each veterinarian.

N/A

E. WITNESS INFORMATION:

Please provide the name, address and phone number of each witness that has direct knowledge regarding this case.

Michael Barnacastle / brother

Attestation of Person Requesting Investigation

By signing this form, I declare that the information contained herein is true and accurate to the best of my knowledge. Further, I authorize the release of any and all medical records or information necessary to complete the investigation of this case.

Signature: Jennifer Barnacastle

Date: Jan. 10, 2022

F. ALLEGATIONS and/or CONCERNS:

Please provide all information that you feel is relevant to the complaint. This portion must be either typewritten or clearly printed in ink.

FOR THE RECORD:

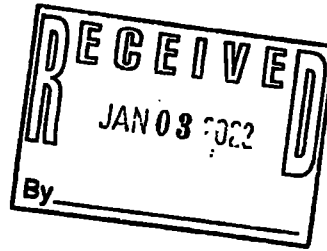
I request that Dr. Wales be undamaged by this complaint.

She was unconscious of what happened.

What I am ~~am~~ imagining is Dr. Wales being required to drive to Phoenix for a serious meeting w/ the Board. This is my request. I believe that would be healing. I request that Dr. Peder Cuneo be present at the meeting as he has pertinent information, Thank you.
Dr. Wales.

Dr. Wales: Please understand that responsibility is not gauged by what resources we have but by how we use what resources we have.

JB



Dec. 17, 2021

Dr. Wales;

Leonard died today.

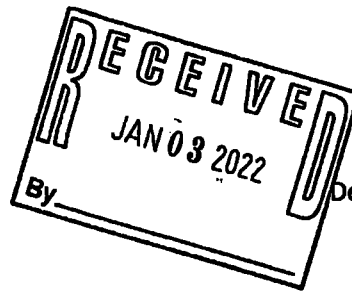
I appreciate that you want to champion animals but it really would have been better for all parties had you honored my maternal instincts and put my cat down.

I especially regret that I allowed you to run over my good intuition by using shame.

I am not irresponsible.

Just wanted you to know.

Jennifer Barnacastle



Dec. 27, 2021

Dear Arizona State Medical Examining Board,

What happened to my cat Leonard is pretty straightforward and easy to understand.

What happened to Leonard was Dr. Wales needing-to dominate egoic structure.

I was adamant that Leonard be put down when I brought him into Pima Pet Clinic of Dec. 14. That triggered Dr. Wales' big fat inflated egoic structure and it couldn't resist the call to "battle".

Len got caught in the middle and paid the price. Period.

This is my testimony.

I implore you to take action on behalf of Len, the most balanced, diplomatic cat I have ever known.

So Very Sincerely,

Jennifer Barnacastle

Dec. 17, 2021

Dr. Wales;

Leonard died today.

I appreciate that you want to champion animals but it really would have been better for all parties had you honored my maternal instincts and put my cat down.

I especially regret that I allowed you to run over my good intuition by using shame.

I am not irresponsible.

He really suffered at the end of his life, needlessly.

Just wanted you to know.

Jennifer Barnacastle

Dec. 29, 2021

Leonard was a young, amiable orange tabby who belonged to a neighbor.

He seemed to spend most of his time outside, often parking himself near one of the concrete walkways of our large, hive-like apartment complex.

There he would wait for passers-by and greet each friendly one with his circus trick: he was one of those cats who, when you reached down to pet them, would gracefully leap upward and meet your palm.*

I told him that he needed a drumroll.

Often on warm nights he could found sleeping on the roofs of one of the many cars in the parking lot.

In the day I would often find him relaxing in a long row of privets, stalking birds or grooming.

One beautiful spring evening we sat together in a lounge chair under the stars. He was peacefully curled on my stomach.

I confess I was thinking some bad thoughts; the kind of thoughts can make you hate yourself and even hate the world if you're not careful. Leonard sat up and looked me straight in the eye and began speaking. I could hear the reprimand in his voice and he spoke at length. I never heard him speak like that again.

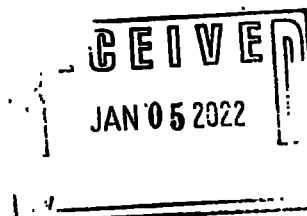
Once was enough.

I didn't want a pet. It's not that I wasn't lonely, I just know the heartbreak of losing some furry someone because you can't provide. When Leonard's caretaker moved out without him, I knew that taking him in was certainly a risk which could be disastrous for him and a heartbreak for myself.

But I remembered somebody said, "Better to make choices motivated by love rather than by fear."

My good buddy was alone and homeless and needed help. So I chalked it up to fate, rolled the dice, wrapped Leonard up in my arms and brought him home.

*Leonard would later get hip dysplasia, and as a result would only rarely make his circus leaps. I couldn't afford surgery but he got around just fine. He limped a little going up the stairs and was a little clumsy but could still run and climb trees. I gave him chondroitin and glucosamine daily in his food. I don't know if that actually helped his dysplasia but it did help me because that way I had the sensation, on a daily basis, of giving him medicine and care.





Tatum Wales <

Wed, Feb 16, 4:13 PM (17
hours ago)

to Tracy.riendeau@vetboard.az.gov

Dear Tracy,

Here is my statement,

Attached is the medical record from the only time we saw Leonard and the written statement from the CVT that was on the case that day. I realize the directions say for my part to be signed but we don't have a working printer at work today so if you need me to print this and sign it I can do that from home tomorrow.

Leonard presented for a possible euthanasia. Owner stated the pet was having a prolapsed rectum. We were at the time curbside service but allowing clients in the building for euthanasia service. But all euthanasia patients must be examined by the doctor. At first the owner did not want the cat examined but she did consent and the cat was brought to the treatment area for me to examine the cat. The cat was very healthy in appearance. There was no signs of diarrhea, no irritation around the rectum, the pet was slightly overweight, the pet in no way appeared to be in pain or suffering, nor was the rectum prolapsed. Since I was presented with an apparently healthy animal for euthanasia and could not discern any health issues I went into the exam room to discuss medical intervention for the condition she was describing which was diarrhea and prolapsing rectum. It is abnormal for a mature cat in good body condition with no signs of diarrhea to be having diarrhea so severe that any rectum is prolapsing, and on rectal exam the cat had no straining or irritation. I offered owner work up including lab work and imaging but she had very limited funds so we discussed how the home remedies that she had been trying could be actually contributing to the diarrhea and that we could try stopping the home remedies and trying a deworming, some probiotics and a diet designed to help stabilize the feces. This would keep the owner within her budget. We also gave the owner information for the keeping families together program through Pima county animal care that she might qualify for. During our discussion of all the possibilities for diagnosing and treating Leonard the owner seemed happy to have options but she would also get upset and remove her mask several times and approach me in the room to the point where I had to hold my hand up to her and ask her to stop approaching me. I had to ask her several times to stop coming aggressively towards me and kept having to hold my arm up to her to stop her from backing me into a corner.

Thank you

Dr. Tatum Wales

Medical Director

DOUGLAS A. DUCEY
- GOVERNOR -



VICTORIA WHITMORE
- EXECUTIVE DIRECTOR -

ARIZONA STATE VETERINARY MEDICAL EXAMINING BOARD

1740 W. ADAMS ST., STE. 4600, PHOENIX, ARIZONA 85007

PHONE (602) 364-1-PET (1738) • FAX (602) 364-1039

VETBOARD.AZ.GOV

INVESTIGATIVE DIVISION REPORT

TO: Arizona State Veterinary Medical Examining Board

FROM: Investigative Division

RE: Case: 22-79

Complainant(s): Jennifer Barnacastle

Respondent(s): Tatum Wales, D.V.M. (License: 4511)

SUMMARY:

Complaint Received at Board Office: 1/12/22

Board Discussion: 5/18/22

APPLICABLE STATUTES AND RULES:

Laws as Amended August 2018
(Lime Green); Rules as Revised
September 2013 (Yellow).

On December 14, 2021, "Leonard," a 7-year-old male domestic short hair cat was presented to Respondent for humane euthanasia. Respondent examined the cat and could not identify a reason to euthanize the cat. She discussed treatment options to Complainant; Complainant approved, medication was dispensed and the cat was discharged.

PROPOSED 'FINDINGS of FACT':

1. On December 14, 2021, the cat was presented to Respondent for humane euthanasia. Complainant reported the cat was passing diarrhea and had a prolapsed rectum. She had attempted treatment by giving the cat drontal, amoxicillin, and nutrivet – the medications were either purchased online or given to Complainant. Complainant additionally gave the cat Pedialyte.
2. Upon exam, the cat had a weight = 14.1 pounds, a temperature = 101.7 degrees, a pulse rate = 190bpm, and a respiration rate = 50rpm. Respondent noted the cat was healthy in appearance; no signs of diarrhea, no irritation around the rectum and no prolapsed rectum. The cat was slightly overweight but did not appear to be in pain or suffering. The cat appeared healthy and Respondent could not discern any health issues.
3. Respondent spoke with Complainant to discuss medical intervention for the condition she was describing which was diarrhea and prolapsing rectum. Respondent offered to work up the cat's presented issues including radiographs and lab work. Complainant had financial constraints, therefore they discussed stopping the home remedies and trying a dewormer, probiotics, and a diet to help stabilize the feces. Respondent also gave Complainant information on a program that may be able to assist her in the future with pet care.
4. The medical record states that Complainant was in a very stressed state, was having trouble understanding the things that were being explained to her, and became confused and reactive easily.
5. The cat was administered 1mL pyrantel orally and a small amount of silver sulfadizine was placed on the rectum at no charge. Respondent also sent a small amount of silver sulfadizine was sent home with Complainant. The cat was discharged with Provable Kit and a recommendation to feed a gastrobiome diet.
6. Complainant reported that the cat suffered unnecessarily in the end and blames Respondent.
7. Complainant also mentioned Dr. Cuneo in her complaint – that he had pertinent information - and sent a copy of one of her letters to him. Dr. Cuneo contacted Board staff by phone to report that he had no involvement or information in this matter.

The information contained in this report was obtained from the case file, which includes the complaint, the respondent's response, any consulting veterinarian or witness input, and any other sources used to gather information for the investigation.

TR

Tracy A. Riendeau, CVT
Investigative Division